

**GOVERNMENT OF TELANGANA
ABSTRACT**

PR&RD - PMGSY- – Introduction of "Telangana Rural Roads Maintenance Policy 2017
– Orders – Issued.

PANCHAYAT RAJ AND RURAL DEVELOPMENT (PROGS.II) DEPARTMENT

G.O.Rt.No.215

Dated:31.03.2018

Read the following:-

1. From the Director (RC), NRRDA, MORD, GoI, New Delhi D.O. No. P-17029/1/2006/P-III, dated: 10.9.2014.
2. From the CE, PR, Hyd, Lr.No.AEE/DEE/PMGSY/Policy Mtc/2016, dt.11.01.2017 & dt.4.3.17

ORDER:

In the reference 1st read above, the Director (Rural Connectivity), Project Leader PMGSY RRP.II, Ministry of Rural Development, Government of India, New Delhi has stated that during the one day National Workshop on Policy on Maintenance of Rural Roads for India Stakeholders Consultation held at New Delhi on 25th January' 2014, it was decided that States are required to formulate their own Maintenance Policy for Rural Roads and requested to expedite for preparation of the Policy.

2. After elaborate deliberations held in the National level Advocacy Workshop on Rural Road Maintenance Policy on 15.09.2016 at India Habitat Centre, New Delhi and as per the suggestions of the International Labour Organization team who visited Telangana State on 13.11.2016, the Engineer-in-Chief, Panchayat Raj has submitted the Draft Policy on Maintenance of Rural Roads in Telangana State.

3. The purpose for introduction of Telangana Rural Roads Maintenance Policy is to provide a guiding framework for establishing the objectives, making arrangements for and establishing sets of procedures for the maintenance and repair of rural roads in the State of Telangana.

4. The Government have examined the matter and, after careful consideration, approved the "Telangana Rural Roads Maintenance Policy, 2017" and annexed to this Order.

5. The Engineer-in-Chief, Panchayati Raj, Telangana shall take further necessary action accordingly.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)

**VIKAS RAJ
PRINCIPAL SECRETARY TO GOVERNMENT (FAC)**

To

✓ The Engineer-in-Chief, Panchayat Raj, Hyderabad.
The Chief Engineer, Panchayat Raj, Hyderabad
The Director (RC), Project Leader PMGSY RRP.II, Ministry of Rural Development, 5th floor, NBCC Tower, Bhikaji Cama Place, New Delhi-110 066.

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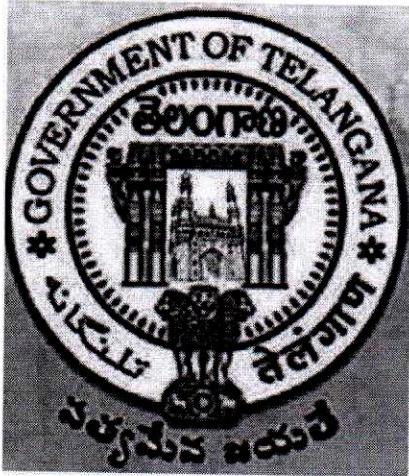
The Transport Road & Buildings Dept., Telangana Secretariat,
The Irrigation Dept., Telangana Secretariat,
The MA&UD Dept., Telangana Secretariat.
The Social Welfare Dept., Telangana Secretariat.
The Tribal Welfare Dept., Telangana Secretariat.
The Commissioner, Panchayat Raj and Rural Development Telangana
The General Administration (Cabinet) Dept.,
The Finance (EBS.VIII & PF) Dept.,
The OSD to M (PR&RD)
The PS to Prl.Secy., PR & RD
The PR&RD (Progs.I) Dept.,
Sc/Sf

//FORWARDED:: BY ORDER//


SECTION OFFICER



Telangana State Rural Roads Development Agency
(TSRRDA) Government of Telangana



Policy on Maintenance of Rural Roads (Draft)

PANCHAYAT RAJ ENGINEERING DEPARTMENT
TS, HYDERABAD

2017

GOVERNMENT OF TELANGANA
PANCHAYAT RAJ ENGINEERING DEPARTMENT
RURAL ROADS MAINTENANCE POLICY

1. **The Policy title:**

- (i) The policy may be called '**The Telangana Rural Roads Maintenance Policy 2017**'
- (ii) The policy shall come into force with effect from the date on which they are published in the Official Gazette.

2. **Purpose:** The purpose of the policy is to provide a guiding framework for establishing the objectives, making arrangements for and establishing sets of procedures for the maintenance and repair of rural roads in the state of Telangana.

3. **Introduction:** Rural roads are a fundamental requirement for providing access to habitations in rural areas. The benefits of improved access can be sustained only if there is regular maintenance on the ground. Durability of any structure increases with good maintenance practices from the day one of its completion. Good maintenance practices leads a structure to successfully complete its designed life. During the recent past, much importance is not being given for the maintenance of structures, resulting in distress of structures prematurely. Any structure is bound to show signs of distress in the form of cracks or deflections at some stage of the life. If the structure shows the signs of distress before its design life, it can be made to perform well with appropriate repair / rehabilitation / retrofitting process. Maintenance reduces the rate of deterioration, thereby safeguarding previous investments in construction, lowers the cost of operating vehicles on the road by providing a smooth riding surface, improves safety of road users, contributes to more reliable transport services and sustains socio-economic benefits of improved road access. Maintenance ensures that the road remains serviceable throughout its design life. Lack of maintenance creates huge extra burden on financial resources and on natural resources. Therefore, the concerned agencies and organisations need to effect maintenance of rural roads in a timely and systematic manner.

4. **Objectives:** The objectives of the Policy are to enable:

- i) Safeguarding rural road asset base;
- ii) Adequate, timely and sound maintenance of rural roads to provide safe, convenient and efficient access to rural road users;
- iii) Providing need based requirement of funds for maintenance of rural roads;
- iv) Judicious and optimal utilization of available funds and resources for the maintenance and repair of the rural roads with due prioritisation;
- v) Efficient maintenance by using appropriate technology, State of the Art and effective repair treatments including new technology and equipment in rural road repair and maintenance management;
- vi) Capacity building and organizational development of the manpower and agencies engaged in rural roads construction and maintenance for efficient rural road development and maintenance functions;
- vii) To ensure better coordination amongst all concerned departments and also ensure quality in maintenance by having uniformity in norms and procedures pertaining to maintenance and management of the rural road network in the state

5. **Definitions:** In this Policy, unless the context otherwise requires.

- i) **PRED** means **Panchayat Raj Engineering Department** of Telangana.
- ii) **Annual Rural Roads Maintenance Plan (ARRMP)** means the Annual Rural Roads Maintenance Plan for the rural road network under the concerned departments of the State of Telangana.
- iii) **TSRRDA** means the Telangana State Rural Road Development Agency.
- iv) **Core Network of Roads** means the network of roads that connects each habitation with single all weather road for basic access to production

centres of agricultural, industrial or mining; markets; educational institutions; places of tourist interest etc. The Core network forms part of the total rural road network.

- v) **Defect** means any form of failure in the road surface including cracks, deformation & disintegrations. These types of failure can be structural or visual in nature.
- vi) **Fund** means Telangana Road Maintenance Fund for maintenance of State Rural Roads.
- vii) **Government** means the Government of the State of Telangana, its respective departments or any other authorities, agencies and instrumentalities functioning under the direction or control of the Government of Telangana.
- viii) **Implementing Agency** means the PRED or the concerned department or any other agency appointed by these departments.
- ix) **Maintenance with respect to roads** means repairs or remedial treatment to road formation and pavement failures / defects which includes routine, periodic, special repairs or emergency maintenance work excluding the works that are taken up under SDRF (State Disaster Response Fund) to keep the road up to the Standard specified by the Implementing Agency. The purpose being to make the road trafficable until reconstruction works can be carried out by the department.
- x) **Rural Roads** comprising Other District Roads (ODRs) and Village Roads (VRs) connecting habitations or groups of habitations and lead to the nearest higher category road.
- xi) **RRMMS** means Rural Road Maintenance Management System.

6. **Essential Public Service:** The Government of Telangana declares that rural road maintenance is an essential public service.

7. **Implementing Agency:** Panchayat Raj Engineering Department, Government of Telangana shall be the nodal department responsible for implementation of this Policy through the Telangana State Rural Roads Development Agency which shall function as the nodal agency of this department.

8. **Asset value of Rural Roads:** Rural roads represent a huge asset base. Any inadequacy in maintenance funding and implementation on the ground will result in the erosion of the asset base. PRED shall work out the asset value of the rural road network at the close of each financial year. The estimated replacement value of Rural road network is worked out and is given in Table 1.

Table 1: Replacement Value of Rural Road Assets under PRED in Telangana
(Broad Assessment* as of 01.04.2016)

Broad category	Unit Cost Rs lakh/km	Amount (Rs. in Crores)
• BT&CC Roads 24216.69 km	60.00	14530.01
• WBM Roads 13010.67km	50.00	6505.34
• Gravel Roads 15166.84 km	30.00	4550.05
• Earthen Roads 17990.66 km	20.00	3598.13
Total 70,384.86 km		29183.53

Note: Unit cost is current cost of providing the road as per the existing condition.

9. **Classification of Roads:** PRED shall classify the rural roads as Core Network and Non-core Network, and further sub classify as Through Routes, Major Rural Links and Link Routes. The total rural road network as on 01.04.2016 is given in Table 2.

Table 2:PRED rural road network classification and surface details

No. of Roads	Surface wise length in KM				
	BT	WBM	Gravel	Earthen	Total
25152	24216.69	13010.67	15166.84	17990.66	70384.85

PRED shall specify the quality and specifications with regard to surface and width of each class of roads along with that of the shoulders, bridges, culverts, signage, safety requirements, crossings and other relevant features or appurtenances as required for safe and efficient use of the road.

10. **Classification of Maintenance operations:** Maintenance operations may be classified into four groups:

- i) **Routine maintenance** for work items such as cutting of jungles, erosion control on shoulders and slopes, repair of potholes on pavement, repairing of cracks, cleaning of side drains and CD works, repairs and painting of road furniture etc., which are required to be carried out by the maintenance Team/Agency almost round the year;
- ii) **Periodic maintenance** for more extensive maintenance operations such as applying a seal or renewal coat, required to be done periodically every few years;
- iii) **Special repairs/maintenance** for major restoration or upgrading of the pavement through reconstruction or application of overlays to rectify defects and structural deficiencies; and
- iv) **Emergency repairs/maintenance** refers emergency conditions like collapses or severe damage of road or any other matter emergent in nature. This excludes the work of emergent nature that can be taken up under State Disaster Response Fund (SDRF).

11. **Dedicated Planning, Budgeting and Monitoring (PBM) Unit;** A dedicated Planning, Budgeting and Monitoring (PBM) Unit, in the Head Quarters of concerned departments, to be headed by a Superintending Engineer shall be responsible for Planning, Budgeting and Monitoring of all maintenance works of the road network under the overall guidance of the Engineer in Chief/Chief Engineer of the department concerned(Pl. refer S.O.P)

12. **Annual Rural Roads Maintenance Plan:** There is a growing need to make a comprehensive road database to carry out the maintenance work in a planned and efficient way. The database will consist of road inventory details, road section inventory and road condition index report for every rural roads. The road condition index of each rural road will be updated every year by all concerned departments at regular interval. The sample format for road inventory & road condition survey is at Annexure-II. An Annual Maintenance plan should be prepared by each of the owning department of rural roads based on Road Condition Index and the prioritization of the roads as per the Road Priority Index. The concerned department shall prepare an Annual Rural Road Maintenance Plan (ARRMP) covering Rural Roads under its jurisdiction with due attention to management of the whole programme, based on availability of fund for rural roads maintenance. The Plan shall be formulated by the end of February every year, for the State. It will identify the maintenance works on the rural road

network, for different classes of roads within the jurisdiction of the concerned department, taking into account the condition of both the carriageway as well as off-carriageway of roads, bridges, culverts, road signs and other road appurtenances. The concerned department shall approve the ARRMP by the end of March every year. The procedure for evaluation and prioritization of maintenance works is:

- i) The concerned department shall carry out evaluation of the existing road condition in terms of physical condition of both the carriageway as well as off-carriageway, through Road Condition Surveys. The road condition survey shall be conducted on a yearly basis after the monsoon season is over. The data collected shall be recorded kilometre wise.
- ii) Traffic data on each road shall be collected on regular basis, as per the procedure as suggested in IRC documents.
- iii) An action plan is to be prepared to remove the existing backlog so that the rural road network is brought into maintainable condition in a time-bound manner.
- iv) Among the works identified under ARRMP the following principles shall apply for prioritization
 - Prioritization with respect to classification of rural roads:
 - a) The first priority shall be given to Through Routes
 - b) Next priority shall be given to Major Rural links
 - c) Next priority shall be given to Link Routes in Core Network
 - d) Next priority shall be given to Non-Core Network Link Routes
 - Prioritization with respect to category of maintenance:
 - a) The first priority shall be given to the ongoing performance based maintenance contracts;
 - b) Next priority shall be given to the routine maintenance of the rural road network;
 - c) Next priority shall be given to special repairs for a particular stretch of road or a bridge/culvert;
 - d) After the requirements at (a), (b) and (c) above are met, priority shall be given to periodic renewal/maintenance.
 - Prioritization with respect to category of traffic:
 - a) The first priority shall be given to the number of commercial vehicles plying roads;
 - b) Next priority shall be given to motorized vehicles plying roads;
 - c) Next priority shall be given to non-motorized vehicles plying roads
 - 10% of the total maintenance fund shall be kept towards Emergency repair/maintenance works in addition to the work to be taken up under SDRF.
 - The TSRRDA shall approve the Annual Rural Road Maintenance Plan (ARRMP) taking into account the available fund for rural road maintenance.
 - For prioritization as above, District shall be taken as a unit.

Norms for maintenance: A state level committee to work out realistic norms for maintenance of rural roads covering Routine, Periodic, Special Repairs and Emergency maintenance shall be constituted. State Government shall constitute

a Committee comprising technical, administrative and finance senior level officers under the Chairmanship of Secretary in-charge of Panchayat Raj Department with Secretaries of concerned Departments & one senior engineer not below the rank of Engineer-in-Chief/Chief Engineer from each of the major engineering departments as members. This Committee will be authorised to review & revise norms as and when required (on a yearly basis). The Indian Road Congress (IRC) has published (i) The Rural Roads Manual (IRC:SP:20-2002), (ii) Guidelines for the Design and Construction of Cement Concrete Pavements for Rural Roads (IRC-SP:62-2014), (iii) Guidelines for the Design of flexible Pavements for Low Volume Rural Roads (IRC-SP:72-2015), (iv) Manual for Design, Construction & Maintenance of Gravel Roads (IRC-SP:77-2008) and (v) MORD – Specifications for Rural Roads (2014) / any other latest code approved by IRC for rural roads. The NRRDA is also providing technical support and issuing guidelines. Adhering to the above codes, manuals and guidelines,

13. Road User Survey:

- i) The concerned departments shall organize road user surveys once every three years to assess level of satisfaction of the road users and document the same in a format approved by the TSRRDA. The same format shall be made available in public domain of departmental website.
- ii) The feedback received from the road users shall be taken into account in improving performance of maintenance of the road network.

14. Capacity Building:

- i) PRED shall enable capacity building of its engineers, staff and other human resources in modern technologies, project implementation, monitoring, supervision and quality testing and operational practices.
- ii) TSRRDA shall support in providing outreach programmes in enhancing the training facilities for contractors in co-ordination with the Contractors Association & training providers for woman groups (National Rural Livelihood Mission) and for youth (National Skill Development Programme) to develop cadre of dedicated maintenance workers and entrepreneurs.

15. Responsibilities of TSRRDA in implementation of policy:

- Management of funds allocated for rural road maintenance
- Preparation of Annual Maintenance Plans, District wise, based on simplified inventory and condition assessment system.
- Streamlining the method/mode of execution of maintenance works through the contractors and the PIU to act as the contracting authority for maintenance.
- Monitoring and evaluation of the performance of the contractors during maintenance contract period.
- Becoming a repository of a computerised database covering inventory, condition survey, traffic, history of periodic maintenance, traffic data utilising GIS and IT-enabled facilities.

- Coordinating with the various departments in-charge of rural roads to ensure proper delivery of maintenance programs on the ground.

16. **Budget and Financial Resources:** The estimated annual maintenance cost for next year 2017-18 is worked out and given in Table 3.

Table 3: Annual maintenance cost for year 2017-18

S.No.	Broad category	Length (km)	Cost per km per year (Rs. In lakhs)	Annual Mtc. Requirement (Rs. In Crores)
A	<u>Routine maintenance</u>			
1	BT Roads	24216.69	0.65	157.41
2	WBM Roads	13010.67	0.40	52.04
3	Gravel Roads	15166.84	0.35	53.08
4	Earthen Roads	17990.66	0.25	44.98
	Total	70384.85		307.51
B	<u>Periodical maintenance</u>			
	BT Renewals (once in 5 years)	1900.00	14.00	266.00
C	<u>Special repairs/maintenance</u>			
	(Based on past experiences)			50.00
D	<u>Emergency maintenance</u>			
	At the rate of 10% of A+B+C			62.35
E	Provision for ICT facilities, Website Maintenance, cost of PCI & traffic survey etc. (Rs.532/KM approx.)			3.74
	Grand Total			689.60

Table 4: Projected financial implication for next 5 years

Year	Increment of length per year	Road length (in km)	Increment of Mtc. cost per year	Annual Mtc. Requirement (Rs. In Crores)	Remarks
2017-18	--	70384.85	--	689.60	Cost estimated for present road length.
2018-19	1%	71088.70	10%	758.56	Cost estimated for projected road length. Increment of length considered expecting new habitations / new colonies every year.
2019-20	1%	71799.59	10%	834.42	-do-
2020-21	1%	72517.59	10%	917.86	-do-
2021-22	1%	73242.77	10%	1009.64	-do-

Annual Budget for maintenance of rural roads will be estimated by the all rural road owning department as per the norms finalised by the maintenance

norms Committee. The concerned department will project their budget requirement every year to the Finance Department.

The State Government will make necessary provision in the State Budget for each of Department taking into consideration of annual maintenance requirement worked out by the departments based on maintenance norms. While making provision in the budget, it is to be taken into consideration that the budget provision covers at least to maintain the previous year asset value of rural roads of the State.

Government shall Constitute a standing Empowered Committee (EC) to decide on annual allocation of funds for maintenance of different categories of roads with reasonable share for rural roads based on the percentage of rural roads with respect to the total road network . The EC may comprise of Principal Secretary (Finance), Secretaries of the departments concerned and their Engineer-in Chief /Chief Engineer.

Keeping in view of the above requirement,

- i) There shall be established a dedicated fund to be known as Telangana Rural Road Maintenance Fund (the Fund) to provide funds on a sustainable and dependable basis for maintenance of rural roads.
- ii) The Fund may consist of all or any of the following:
 - a) The allocation for maintenance of rural roads from the Consolidated Fund of the State under the Non-Plan Head or any other Head as prescribed by the Government.
 - b) The allocation for maintenance of rural roads from the money received from the Central Road Fund as prescribed by the Government.
 - c) All money received for maintenance of rural roads of the state as per the central grants recommended/awarded by the Finance Commission from time to time;
 - d) Any other sum or grant as may be decided from time to time for the purpose of road maintenance by the Government;
 - e) Any grant, aid, bequest, donation, gift, subscription, loan or other sum lawfully received by the PRED;
 - f) Any other income accruing to the Fund including by way of investments or interest accruing from Fund balances.
- iii) The amounts allocated for the Fund shall be deposited in to a Scheduled Bank.
- iv) The annual allocation shall be based on Annual Rural Road Maintenance Plan (ARRMP).
- v) In case amounts allocated for the Fund remain un-committed or unspent at the end of any financial year for any reason whatsoever, then such amounts shall continue to vest with the Fund and shall be available for utilization in the next financial year.
- vi) The TSRRDA shall also explore the possibilities of different sources of funds for maintenance of rural roads such as Tax on local bodies, Tax on Farm produce, Tax on mining operations, Community contribution, Convergence with MGNREGA etc.

17. Management of the Fund:

- i) The Fund shall be administered and managed in accordance with the objectives of the Fund and these Rules.
- ii) The Fund shall be utilized or applied for:
 - a) As per ARRMP, maintenance of Rural Roads within the jurisdiction of the concerned department;
 - b) Operating expenses, including equipment, associated with execution of the duties and responsibilities of the TSRRDA;
 - c) Maintaining the office of the TSRRDA for carrying out the tasks entrusted to it by the Government;
 - d) Making payment to consultants and/or experts appointed by and on behalf of the TSRRDA or the Government for providing advice and assistance in discharge of their functions;
 - e) Incurring expenditure on such emergency maintenance works on State Rural Roads as the TSRRDA may authorize the PRED excluding the work that can be taken up under SDRF.
 - f) To provide road safety infrastructure, signage and equipment;
 - g) Providing support to the Government in provision of weigh bridges and other facilities for overload control of vehicles on State Rural Roads as the TSRRDA may determine;
 - h) Expenditure on research, education, performance evaluation studies and training related to the maintenance of State Rural Roads as the TSRRDA may determine;
 - i) Meeting all expenses, costs and charges including fees payable to the Auditors; and
 - j) Making any other payment related to road maintenance authorized by the TSRRDA.

18. Exploration for additional financial resources;

- Sources for additional Revenue generation shall be as under:
- Additional tax on hotel industry (cess on luxury tax etc.
- Additional cess on transport of Agriculture produce
- Rs. 1/- per bottle sale of liquor in the state.
- Additional taxes on transport of minerals/industrial produce in the state.
- Additional levy on Vehicle Registration.
- Additional levies on companies putting hoardings/advertisements by the side of roads
- Contribution by major industries towards Corporate Social Responsibility (CSR) to be used partly for maintenance of road assets
- Cess or charges imposed on road users for laying utility services like cables for phone connectivity etc.
- District Mineral Fund – this fund being collected by the District collectors can be partially used for maintenance of rural road assets.
- Regulated Marketing Cess (RMC) – A part of this Cess can be dedicated for maintenance of the rural road infrastructure.

19. Plan for time bound removal of maintenance backlog

Each concerned department shall formulate an Action Plan for time bound removal of maintenance backlog of rural roads network that is brought to an acceptable level of service. The road condition data and the report generated through the proposed road maintenance management system shall be used to identify the backlog and plan in a phased manner and funds for the same shall be made available

20. Performance Evaluation System

Each Department shall institute an annual performance evaluation system to inform the Government about the delivery of maintenance and the resultant condition of the rural road network as a result of funds allocated.

21. Dealing with Emergencies

Each Department shall set up a Special Task Force in the state to deal with any emergency situation arising due to natural disasters. Such Task Force shall be headed by the Chief Engineer with Superintending Engineer (Maintenance / Planning) and concerned field Superintending Engineers as Members.

22. Adoption of Innovative Contracting and Materials

The concerned department shall identify and pilot innovative maintenance models and technologies. These innovations shall be in the form of piloting and adopting different models of outsourcing maintenance works which could be in the form of Performance Based Maintenance Contracting (PBMC), Community Contracting or a Hybrid system involving combination of PBMC and conventional contracting method and zonal contracting system. The thrust on innovative technologies shall be on materials that can be used in all weather conditions, reduce time and manpower required for repairs thereby improving productivity. The technology shall be cost effective, easy to manage, off the shelf material for patch/ pothole repair and application with simple tools with all maintenance items being accommodated in a small vehicle for speedy execution.

23. Environmental Sustainability:

- i) In development of construction and maintenance of road schemes in rural areas, its supporting infrastructure, appurtenances, safety features etc, the Department shall make best possible efforts to implement technologies that are environmental friendly, have a low carbon footprint and provide smooth access to all sections of society, including the disabled, in a safe manner.
- ii) The Department shall amend/develop necessary Codes and Manuals to implement construction and maintenance of rural roads in an environmental and disabled friendly manner also put into place assessment methodologies to evaluate the environment and disabled friendliness and safety of various types and classes of roads. The Department shall also devise a safety code for roads servicing schools, colleges, hospitals and other crowded areas. The Department may take guidance of NRRDA in this regard.

24. Accounts and Audit:

- i) The TSRRDA shall keep proper books and other records of account in respect of the fund in accordance with the accounting principle and standard norms and as may be prescribed by the Government.
- ii) The accounts of the fund shall be audited annually by the Statutory Auditor of the TSRRDA who shall also confirm, inter alia, whether:
 - a) The revenues allocated to the fund have been correctly collected and paid into the Fund; and.
 - b) The money from the fund has been utilized correctly in the manner as provided in Clause 18.
- iii) The Auditor shall complete the audit within six months of expiry of the financial year in which the audit is done and shall send to the TSRRDA, the audited financial Accounts & Balance Sheet with a copy thereof to the Government.
- iv) The TSRRDA may engage internal auditor/concurrent auditors for the interim and concurrent audit as it deems fit.
- v) The accounts of the TSRRDA shall also be audited by the Comptroller and Auditor General (CAG) of India. The CAG shall, as soon as possible after completion of the Audit, send to the TSRRDA a Separate Audit Report (SAR) with a copy thereof to the Government, who shall place the same before the state Legislature.

25. Implementation of Rural Road Maintenance Policy

Detailed guidelines for execution of maintenance policy will be finalised by concerned Department. The essential methods & procedures to assist in implementation of Annual Maintenance Plans have been incorporated in these guidelines and attached as Standard Operating Procedures for Maintenance of Rural Network. The objectives & expectations from the maintenance work, utilization of resources, responsibilities & functions of staff at different level, procedures for contract management, quality assurance, technical specifications, maximum response time have been explained in these guidelines.

26. Interpretation: If any question arises relating to the implementation of the policy, the same shall be referred to the State Government for its decision; which shall be final. The decision of the State Government shall be implemented.

27. Provision for amendments to policy: The State Government shall have power to make amendments from time to time based on the experiences gained with the passage of time, for removal of the shortcomings and better implementation of the policy.

**VIKAS RAJ
PRINCIPAL SECRETARY TO GOVERNMENT (FAC)**

//FORWARDED:: BY ORDER//


SECTION OFFICER

**ANNEXURE -II TO THE GO.RT.NO.215, PR&RD(PROGS.II)Dept.,
Dt.31.3.2018**

**STANDARD OPERATING PROCEDURES
FOR
MAINTENANCE OF RURAL ROAD NETWORK IN
TELANGANA**

DRAFT

TABLE OF CONTENTS

CHAPTER-1 INTRODUCTION	3
CHAPTER-2 STAFFING	4
CHAPTER-3 PLANNING AND DESIGN	5-8
CHAPTER-4 INSPECTION	9-12
CHAPTER-5 EXECUTION OF MAINTENANCE OPERATIONS	13
CHAPTER-6 MONITORING	14-17
CHAPTER-7 FINANCIAL MANAGEMENT	18
CHAPTER-8 QUALITY ASSURANCE	19-20
CHAPTER-9 MAINTENANCE OPERATIONS THROUGH CONTRACTS	21

CHAPTER – 1 - INTRODUCTION

- 1.1.1 Roads occupy a dominant position in the transportation system of Telangana. It is considered an infrastructure critical to economic growth and social development. Maintaining these roads in serviceable condition is crucial to the agricultural and industrial growth on the one hand and affording means of access on a sustainable basis to our population to social facilities such as schools, health centres as well as markets on the other hand.
- 1.1.2 The continued extension and improvement of the road network does however create new and growing challenges in terms of an increasing maintenance burden. In order to sustain the benefits of the investments made in building and improving roads, there is a need to boost capacity in terms of providing adequate maintenance.
- 1.1.3 The fact that the road network is maturing as a result of reaching the desired coverage of the population, more emphasis need to be placed on the maintenance of already existing infrastructure assets. This implies that an increasing proportion of funding and technical and managerial capacity need to be allocated to protecting the investments made earlier in building the road network.
- 1.1.4 From a technical point of view, there is no shortage of technical guidance on how the works should be carried out. The challenge seems to be more related to how maintenance should be organised and when it should be carried out. There is, however, a need to define requirements at operational level which ensure that technical means are secured in order to actually carry out the required maintenance. Therefore, it has been felt necessary to put in place Standard Operating Procedures for maintenance of the roads at operational level for securing adequate and timely maintenance of the rural road network.

CHAPTER – 2 - STAFFING

2.1 Organisational Setup

- 2.1.1 The concerned Departments shall be responsible for the operation and maintenance of the entire road network under its jurisdiction. The administrative control of the department shall rest with the Principal Secretary/Secretary to the Government of Telangana. The Engineer in Chief would be overall in charge of the department. The construction and maintenance of the network comprising State Highways, Major District Roads and Rural Roads shall be supervised by the Chief Engineers who have control over the field Circles with each Circle being headed by a Superintending Engineer. These circles are further divided into field Divisions each headed by an Executive Engineer. Similarly, these field divisions have a number of sub divisions under them each headed by a Deputy Executive Engineer (DEE). The Deputy Executive Engineers are assisted by a number of Assistant Executive Engineers/Assistant Engineers (AEE/AE) each of whom is in charge of a section.
- 2.1.2 A dedicated Planning, Budgeting and Monitoring (PBM) Unit in the State Head Quarters to be headed by a Superintending Engineer shall be responsible for Planning, Budgeting and Monitoring of all maintenance works of the road network under the overall guidance of the Engineer in Chief. This unit shall comprise of one Executive Engineer, two Deputy Executive Engineer, six Assistant Executive Engineers/Assistant Engineers, one CAO (Chief Accounts Officer), one Junior Technical Officer (JTO) and two Computer Operators. The CAO shall assist the Superintending Engineer of the PBM Unit in all financial matters.
- 2.1.3 Technical audit of sample stretches as well as the quality inspections shall be conducted by the Quality Control wing of the concerned Department.

CHAPTER – 3 - PLANNING AND DESIGN

- 3.1.1 Maintenance Works will include all works of routine maintenance, periodic maintenance, road rehabilitation including pavement strengthening, special repairs and emergency maintenances.
- 3.1.2 The **PBM Unit** shall initiate action on maintenance activities as under:
- (i) Exercise for **review of Yardstick Norms for routine maintenance** shall commence in October every year and the process completed by 30th November. The norms as finalized shall be notified by 31st December and shall be applicable for the next financial year beginning 1st April. Even in case the norms do not require any change the extant norms shall again be notified by this date.
 - (ii) A **yearly review of the rates of individual items** involved in maintenance activities shall be carried out by considering the prevailing market rates / SSR of the state as on 1st October of that year and the review shall be completed by 30th November. The rates so finalized shall be notified by 31st December.
- 3.1.3 A **Periodic Renewal cycle** of '5' years shall be adopted for roads with BT & '4' years in case of Gravel roads.
- 3.1.4 The **Specifications** to be adopted shall be Telangana State Departmental Standard Specifications for State works and Ministry of Rural Development (MoRD) Specifications for PMGSY works. In case specification for a particular item in State Works are not available MoRD specifications for Rural Roads shall be followed and vice-versa.
- 3.1.5 The **Field Units**, namely, the Divisional Offices shall be responsible for carrying out the Road Inventory and Road Condition Surveys as per prescribed procedures.
- 3.1.6 The **road condition data survey** at every 1000 m interval shall be carried out by the AEEs/AEs in charge of the respective sections. Their work shall be supervised by their DEEs and physically checked to the extent of 15% and accordingly certified. The road condition data shall be collected through visual inspection. The EEs shall verify randomly around 5% of the roads.
- The **schedule for the above activities** shall be as under:
- (i) The surveys shall commence immediately after the cessation of monsoons in October and completed by 15th November
 - (ii) Data from the survey shall be uploaded on the Road Maintenance Management System (RMMS)/Road Management System (RMS) by the Division Offices by 1st week of December
 - (iii) Results of the entire road network shall be generated by the TSRRDA HQ staff by 31st December.
- 3.1.8 HQ office shall finalize the priority list for Annual Maintenance Plan (AMP) and disseminate the same to all field offices by 15th January. The field Executive Engineers on receipt of the approved AMP shall have another verification carried out to confirm that the roads appearing in the AMP with respect to their jurisdiction actually qualify for Periodic Renewal and revert back to the HQ by 31st January with full justification in case any substitution is required.
- 3.1.9 Division offices shall initiate action for preparing estimates and inviting bids for works proposed to be contracted out for the approved chain ages of various roads immediately and works shall be awarded by 25th March.

3.1.10 Implementation shall commence by 10th April.

3.1.11 The Annual Calendar of Road Maintenance Activities shall be as given in Table 1

3.1.12 The Superintending Engineers & DPRES(EEs) in charge of field circles /Divisions shall closely monitor the progress of the above activities in respect of their jurisdictions.

Table 1
ANNUAL CALENDER OF ROAD MAINTENANCE ACTIVITIES

Sr. No	Item of Work	Intervention Standard	Response Time	Frequency	Remarks
1	2	3	4	5	6
1.	Cleaning/desilting of road side drain/gutter			Thrice i) February ii) May and June iii) August and September and as and when required i.e. blockade more than one-fourth	
	Water diverted out of drain onto roadway	Causing a hazard to traffic	Immediate		
	Obstruction or Siltation impeding flow	Blocked by more than one-fourth of the size of the drain	14 days and prior to monsoon		
2.	Pothole Filling				
	Pothole filling in Bituminous and rigid pavement with maximum dimension more than 200mm, cracks, edge breaks, ruts and depressions	All potholes ≤75mm depth Cracks >5mm in width Edge Breaks >150mm in width Ruts >50mm in depth Depressions >50mm in depth	21 days	Immediate on their occurrence	
	Pothole filling in WBM with maximum dimension >200mm	Depth > 75mm	21 days		
	Pothole filling in Gravel/ Katcha surface	Depth >50mm Width >300mm	45 days		
3.	Filling edges of bituminous surfaces and replenishing/ lowering earthen/ hard shoulders	Difference more than (-) 50mm/ (+) 0mm		Before and after monsoons and as and when required i. e. when the requirements as specified are exceeded as per Col. 3	
4.	Dressing of berms			Before and after monsoon.	
5.	Restoration of rain cuts and side slopes			September and as and when required	
6.	Cleaning of Cross-Drainages			Twice (May and October) and as and when required i.e. blockade more than one-fourth of the opening	
	Debris and silt reducing effectiveness of structure, broken or cracked structure causing instability, under mining or not functioning properly	Blocked by more than one-fourth of the size of the culvert opening	14 days		
	Deformation of culvert, its invert and alignment		Immediate on their occurrence		

7.	While washing of Parapets, Guide Stones, Tree Trunks etc.			Twice (April and October)	
8.	Re-fixing disturbed caution boards, other signage etc.			Once and as and when required	
9.	Re-fixing displaced Km. stones, 200m stones, guard stones, guard rails			Once and as and when required	
10.	Cutting of branches of trees, pruning shrubs			Twice i.e., Pre Monsoon & Post Monsoon.	
11.	Removing wild seasonal growth on berms and from road side structures			Twice i.e., Pre Monsoon & Post Monsoon.	
12.	Painting of Km. stones, Numbering of culverts, Road markings etc. including history of road on Km. stones			Once (April/ May)	
13.	Maintenance of T & P	All round the year			
14.	Removal of encroachment	All round the year			

3.1.13 The AEEs/AEs shall prepare monthly Maintenance Plan of the roads and forward it to the EE through DEE one week before the commencement of the respective month for approval.

CHAPTER – 4 - INSPECTION

4.1 Duties

4.1.1 In order to maintain the roads efficiently and economically officers/officials incharge of the roads must exercise the greatest care to see that money and materials are used to the best advantage. To achieve this frequent inspections are necessary and in this connection the following broad principles are laid down:

- (i) The AEEs/AEs incharge shall inspect the entire road length under his jurisdiction at least once every month.
- (ii) The DEE incharge of the road shall ordinarily travel at the rate of 30 Km. per day and inspect the entire length under his jurisdiction at least once every quarter. He shall invariably be accompanied by the AEE/AE incharge to whom he can give the necessary directions for repairs.
- (iii) The Executive Engineer shall also inspect all the roads once in a year, planning in such a way that his inspection covers vulnerable roads at critical timings.
 - a) The Superintending Engineer shall, whenever possible, be accompanied by the Executive Engineer. He shall plan his visit through alternate routes rather than following only the regular and direct route while going on/coming back from tour. This is necessary to ensure that alternate routes/interior roads get inspected even when the purpose/destination for the tour may be different. It may, therefore, be ensured that the officer does not undertake to and fro journey through the same route. He shall travel on alternate route on one of the journey.
 - b) Every effort should be made to issue instructions verbally and with personnel consultation supplemented by notes in the site order book of the person to whom orders are given. This procedure will save time in writing long inspection notes.
 - c) Superintending Engineer should be able to supplement the notes given in the site order books with more precise orders.
 - d) From the point of view of safety of traffic as well as from the point of view of safety of road structures, it is essential to pay special attention to the maintenance of road berms. The Inspecting officers should make special note of the condition of the berms and their improvement since last inspection and record the same in the site order book of the AEEs/AEs and the DEEs.
 - e) The Superintending Engineer shall also inspect the roads from overall road safety considerations and give appropriate directions

4.1.2 Duties of AEEs/AEs

- (i) Inspection and supervision of works as per prescribed norms / standard specifications.
- (ii) Recording the work executed in the Measurement Book (MB) on regular basis.
- (iii) Reporting observations to higher authorities
- (iv) Preparing estimates for repairs after conducting condition survey of roads
- (v) Reporting about closure of road/obstructions due to any of the following reasons
 - (a) Over toping/breach
 - (b) Land slides
 - (c) Earth quakes
 - (d) Accident
 - (e) Erosion in coastal areas

- (f) Any other reason (specify)
- (vi) Arranging for removal of obstructions such as dead animals, trees and other debris lying on road
- (vi) Enumerating safety measures and restoration works in case of flood damages and breaches and reports on opening of traffic/completion of restoration.

4.1.3 Duties of DEEs

- (i) Inspection and supervision of works as per norms / standard specifications.
- (ii) Reporting observations which suggestion for remedial action to higher authorities
- (iii) Getting estimate prepared and checked after conducting surveys and site investigations
- (iv) Reporting about heavy rain fall in the area and consequent rain damage
- (v) Enumerating action on the report of AEEs/AEs regarding obstructions, accidents etc.
- (vi) Enumerating safety measures and restoration of (both temporary and permanent) works in case of flood damages and breaches

4.1.4 Duties of Executive Engineers

- (i) Inspection and recording of observations as per prescribed norms
- (ii) Planning and finalization of nature of maintenance activities e.g. surface repair, prepare to CD works etc.
- (iii) Precise Contract Monitoring as per Agreement condition
- (iv) Finalizing action on reports of DEEs and also on safety measures, diversion in case of breaches and flood damages
- (v) Coordination with various agencies like Traffic Police, Local Administration, Publicity Media etc., in case of emergent repair, interruption to traffic by road blockage, etc.
- (vi) Initiate steps for finalizing permanent restoration works
- (vii) Optimal utilization of the sources of existing Gangmen under work charged Establishment

4.2 Action to be taken in case the road is Breached or Blocked

4.2.1 Action to be taken by the AEEs/AEs

- (a) He will at once visit the site of the hazard and shall ensure that:
 - (i) Road has been closed by means of barricading with empty drums or any other means available at site
 - (ii) That caution and diversion boards have been fixed on both sides
 - (iii) Arrangements made to guide the traffic by posting gang men / labour having red flags
 - (iv) Arrangements made for red lights and chowkidar etc.
 - (v) Steps to stop further damage to the road are taken as per site requirement
 - (vi) Possibilities of construction of diversion to be explored. If possible the diversion should be constructed with available resources

- (b) He shall immediately report to the DEE, Executive Engineer and Superintending Engineer through fax/mail/message regarding the road breach, duration of blockade of the traffic followed by a detailed report containing:
- (i) Name of the road, Road I.D.No.
 - (ii) Location of the breach/blockade
 - (iii) Length and average depth of the breach
 - (iv) Date and time of occurrence
 - (v) Duration of suspension of traffic
 - (vi) Requirement of men and material for restoration of traffic and road and the approximate cost
- (c) All arrangements and efforts shall be made for restoration of traffic
- (d) He will intimate the details of any losses and injuries to the public, if any, including the extent of compensation if payable

4.2.2 Action to be taken by the DEE

- (a) He shall at once inspect the site of the hazard
- (b) He shall inspect all safety measures taken by the AEE/AE
- (c) He shall ensure that the restoration of traffic is done at the earliest
- (d) He shall send a detailed report regarding the breach/blockade enumerating all the points given under 2 (b) above. In addition to these he will also include the following points:
 - (i) The causes of the breach/blockade
 - (ii) Forecast estimate for restoration of traffic and road
 - (iii) Remedial measures to avoid any future occurrence with forecast estimates
 - (iv) Any other information which he wants to include

4.2.3 Action to be taken by the Executive Engineer

- (a) He shall at once visit the site of breach. In case of multiple occurrences, he will inspect them in order of priority and importance
- (b) He shall ensure speedy restoration of traffic
- (c) He shall send a detailed report to the Superintending Engineer, District Collector and Chief Engineer about the road damage indicating:
 - (i) Nature and cause of damage with location
 - (ii) Proposals for remedial measures with financial implications
 - (iii) Nature and course of consequential damages to public properties etc.
 - (iv) Action taken for restoration of traffic and restoration of damages with financial implications
- (d) He shall be fully responsible for all the action taken for the protection and safety of traffic and road

CHAPTER – 5 - EXECUTION OF MAINTENANCE OPERATIONS

5.1 Safety of Workers and Road Users During Maintenance

- (I) In the implementation of maintenance operations, the road user and personnel involved in the work shall not be exposed to hazards. Besides, delay and inconvenience to the traffic should be reduced to the minimum.
- (II) Traffic hazard and inconvenience be minimized by use of temporary road signs and controlling/guiding of the traffic.
- (III) Maintenance operations should at a time be confined to small lengths say 30m in half the pavement width, leaving the other half for use by traffic.

5.2 Tools and Plants

- (I) The requirements of tools and plants in good condition for one gang for 20 Km. beat having 5 Gang men and one Mate shall normally be as shown in Table-3 :

Table-3

Sr. No.	Item	Essential Quantity (With Gangs) (Nos.)	Option with J.E. incharge (Nos.)
1.	Spades	3	
2.	Pan (parat)	3	
3.	Pick Axes	2	
4.	Axe	1	
5.	Wheel barrow	3	
6.	Tar Sprinklers (Jharnas)		1
7.	Tar Buckets		1
8.	Tar boiler (mini)		1
9.	Brushes		
	(a) Wire	5	
	(b) Coir	5	
	(c) Hair	5	
10.	Hammer	1	
11.	Rope		
	12 mm	1	
	6mm	1	
12.	Cross Slope Template for berms (camber 3 percent)	1	
13.	Tar thermometer		4
14.	Spring Balance		1
15.	Tape 15 mtr.	1	
16.	Measuring wooden boxes (35cm x 25cm x 40cm)		2
17.	G.I. Bucket	1	
18.	Straight edge		1
19.	Caution board		2

CHAPTER – 6 - MONITORING

- 6.1.1 In order to ensure the desired progress in terms of physical and financial targets, it is essential to keep a close watch through monitoring of returns as well as through online monitoring.
- 6.1.2 Superintending Engineer / in charge of field circle shall ensure that there is proper monitoring of all maintenance activities. He shall monitor the physical and financial performance through quarterly returns to be submitted to him by the Executive Engineers in the format as per Table-4 (Routine Maintenance), Table-5 (Periodic Renewal) and Table-6 (Special Repairs/Flood Damage Repairs) by the 15th day of the calendar month immediately succeeding the quarter under report:

Table-4
Financial Progress of Routine Maintenance

Name of Division:						
Name of Sub- Division:						
Name of road	Length of road (km)	Budget Allotment (Rs. Lacs)	Routine Maintenance (All in Rs. Lacs)			Remarks
			Expenditure up to last Quarter	Expenditure during the Quarter under review	Cumulative Expenditure during the year	

Note: The Executive Engineer shall certify that financial figures given are as per the Register of Works corresponding to Works Abstract.

Table-5
Physical and Financial Progress of Periodic Maintenance

Name of Division: -												
Name of Sub-Division: -												
Name of Road	Ag mt No.	Sanctione d Length (in Km.)	Sanctione d Amount (Rs. Lacs)	Achievement upto		Target for current		Achievement		Achievement during		
				last Financial Year	Physical (in Km.)	Financial (Rs. Lacs)	Physical (in Km.)	Financial (Rs. Lacs)	upto last quarter	Physical (in Km.)	Financial (Rs. Lacs)	
	1	2	3	4	5	6	7	8	9	10	11	12

Cumulative Achievement during the year Physical (in Km.)	Financial (in Rs. Lacs)	Overall upto date Achievement		Likely date of Completion	Remarks
		Physical (in Km.)	Financial (in Rs. Lacs)		
13	14	15	16	17	18

Note: The Executive Engineer shall certify that financial figures given are as per the Register of Works corresponding to Works Abstract.

- 6.1.3 The Superintending Engineer shall hold review meeting with the Division and Sub-Division officers before the 25th day of the calendar month immediately succeeding the quarter under report and send his report to the Engineer-in-Chief/Chief Engineer by the 30th day of the same month.
- 6.1.4 The Engineer-in-Chief/Chief Engineer /Planning, Budgeting and Monitoring (PBM) Cell shall review the same and the comments of the head Quarter shall be communicated to the Superintending Engineers and the Executive Engineer by the 15th day of next month.
- 6.1.5 At Division level the Executive Engineers will review the physical and financial progress on the above analogy on a monthly basis and hold a review meeting with the DEEs by the 12th day of each succeeding month.

CHAPTER – 7 - FINANCIAL MANAGEMENT

- 7.1.1 The rules for keeping and rendering accounts and dealing with financial transactions made in respect of works shall be as per the Accounting Manual of Maintenance Fund.
- 7.1.2 The Executive Engineer (EE) shall maintain cash books in respect of all financial transactions.
- 7.1.3 All financial transactions made during the month shall be posted monthly in the manually maintained Books of Accounts as well as OMMAS.
- 7.1.4 Before closing of monthly accounts in OMMAS, the accounts shall be checked and reviewed by the EE. The postings in the manually maintained books shall also be reviewed by the EE and initialled at the close of the month.
- 7.1.5 The Register of Works shall serve as authentic record of expenditure being made every month and finally the yearly expenditure of maintenance incurred on each road, as this Register is to be maintained with a separate page devoted to each road and to be entered in OMMAS as well.
- 7.1.6 Works executed under the PMGSY programme would in addition to above shall be governed by the PMGSY Accounts Manual of Maintenance Fund by opening a separate Bank account for the Maintenance Fund as per the provisions of this manual.
- 7.1.7 The payment of bills on account of maintenance of PMGSY roads shall be made out of funds provided to TSRRDA for maintenance of these roads.
- 7.1.8 Payment of maintenance of PMGSY roads shall be made from State Funds only.
- 7.1.9 The demand for funds/Bank Authorization shall be made for routine maintenance and periodic maintenance on separate requisition forms devised by TSRRDA for these maintenance activities
- 7.1.10 The accounting shall be maintained through books maintained at Project Implementing Unit (PIU) level which are so designated by NRRDA. The EEs of these PIUs are authorised signatories for drawal and disbursement of money. All authorised signatories operate on the single bank account opened for Maintenance Fund.
- 7.1.11 Ledgers shall also be maintained in the TSRRDA to keep a watch on the expenditure.
- 7.1.12 The funds shall be released to these accounting centres by the TSRRDA through the system of Bank Authorization.
- 7.1.13 Year wise, Phase wise and Package wise ledger accounts shall be maintained for accounting of periodic maintenance separately for PMGSY works.
- 7.1.14 The funds shall be demanded by the PIUs on the basis of actual bills.
- 7.1.15 Monthly accounts shall be rendered by accounting centers to TSRRDA by the 5th of the following month for their scrutiny and compilation on monthly basis.

- 7.1.16 Funds received for renewal and routine maintenance shall be shown separately in the monthly accounts.
- 7.1.17 The Year wise, Phase wise and Package wise schedule of expenditure shall be prepared separately for periodic renewal and routine maintenance.

CHAPTER – 8 - QUALITY ASSURANCE

- 8.1.1 The Quality Assurance activity, in order to be truly effective has to ensure a progressively improved and uniform quality of the finished work. Maintenance of quality has to be imbibed in the minds of the contractor as well as the officials of the department
- 8.1.2 The direct responsibility for ensuring proper quality of work as per approved specifications for achieving the intended performance rests with the field team headed by Executive Engineer. The Superintending Engineer shall be overall responsible for management of Quality System and Procedures for the works under his charge

8.2 Responsibilities of the field staff

- 8.2.1 The broad responsibility of the staff and the Engineer-in-charge will be as under:-
- (i) To ensure that materials duly approved by the competent authority are used in the work
 - (ii) Wherever necessary the Executive Engineer shall approve the sources for respective materials
 - (iii) Samples of materials shall be approved by the Executive Engineer
 - (iv) To ensure that all the mandatory field and laboratory tests as laid down in the specifications are carried out at appropriate time and materials failing to conform to the required specifications are promptly rejected and removed from site
 - (v) As far as practicable all tests on materials shall be carried out at the construction site in a field/Divisional laboratory, which shall be set up under the control of the Executive Engineer. An AEE/AE of the Division with aptitude for testing shall be selected by the Executive Engineer for manning the laboratory. He shall be given training in the Central Laboratory to familiarize with the various tests, and then placed in charge of the field laboratory
 - (vi) It will be incumbent upon the Executive Engineer to keep a watch over regular testing of materials before making payment at the stage of each running bill
 - (vii) Samples for tests shall be taken mostly by the AEE/AE, or some by the DEEs. Samples for 10% of mandatory tests shall be collected by the Executive Engineer. 10% of the field tests shall be got done by the Executive

Engineer in his presence

- (viii) A file shall be maintained at all work sites, with copies of all inspection reports to-date
- (ix) Inspection Register, Site Order Book, Record of tests etc. shall be put up for entries and review to every inspecting officer
- (x) The inspecting officers of the rank of Superintending Engineer and above shall not confine themselves only to review of progress, co-ordination and general matters, but shall also inspect the work from quality Assurance aspects
- (xi) The Executive Engineer and Superintending Engineer shall invariably review and sign the file of earlier inspections, Inspection Register, Site Order Book, Register of tests carried out etc.
- (xii) The Executive Engineer shall ensure that the DEEs and AEEs/AEs, as well as the contractors' supervisors in-charge are fully aware of the specifications and method of execution of any new/fresh item of work to be taken up in the next 2 weeks. The DEEs/AEEs/AEs/ Supervisor shall ensure that this important aspect is not overlooked

8.3 Quality Assurance set up at Circle Level

8.3.1 The Quality Assurance team with the Superintending Engineer of the Circle as its head will comprise the DEE(along with his AEEs/AEs for laboratory work), whose main job is quality assurance. In order that the role of the DEE(QA) is effective in the process of Quality Assurance, the following points are essential:

- (i) The periodicity of visit of works should be such that the process control at various stages is possible
- (ii) There should be minimum delay between inspection of work and communication of inspection report to the field formation
- (iii) The DEE (QA) shall carry out his tasks in a work that relates operationally to the quality specifications and standards laid down for the work and to the control actions that can be applied to the construction process. Thus the DEE(QA) should assess those aspects which are important to the overall quality of the finished work

8.3.2 The functions of the Quality Assurance team at Circle level are to check the compliance of Quality Assurance system by the field units and to guide the field engineers in quality related aspects of the work. For this purpose:

- (i) The DEE(QA) shall carry out a minimum of 4 visits to works every month
- (ii) The DEE(QA) shall prepare his program and take approval of the Superintending Engineer. The program shall be sent to site in advance of inspection

- 8.3.3 Such inspections by the QA team shall, however, not absolve the responsibility of the AEE/AE/DEE/Executive Engineer for accepting only quality work from the contractor
- 8.3.4 On the basis of his observations with regard to the quality of works, general adherence to the quality assurance procedures and the standard of progress, the DEE(QA) shall submit an overall assessment report to the Superintending Engineer of the Circle. The Superintending Engineer shall comment on the report with minimum delay. The DEE(QA) will then send the report to the Executive Engineer concerned for compliance

8.4 Chief Engineer (QC) set up

- 8.4.1 The Chief Engineer (QC) shall have the overall responsibility of constantly reviewing the existing quality assurance procedures and updating them on the basis of feedback from the Quality Assurance teams.
- 8.4.2 His unit shall carry out the functions of (QA) teams for works where no Superintending Engineer (QA) is posted.
- 8.4.3 Carry out investigations and enquiries with regard to quality related aspects for specific works.

CHAPTER – 9 - MAINTENANCE OPERATIONS THROUGH CONTRACTS

9.1 BOQ Contracts

The Standard Operating Procedures as outlined in the previous chapters shall be applicable for maintenance of the rural road network in situations where maintenance works are outsourced through BOQ contracts.

9.2 Performance Based Maintenance Contracts

9.2.1 The contractor shall follow the Annual Calendar of Routine Maintenance activities as per Para 3.1.11 unless a different calendar to be adopted has been specified in the Contract document.

9.2.2 The inspections to be conducted by the contractor or by his authorized representative shall ensure that the Intervention Period for undertaking maintenance measures to control defects for adherence to the Performance Criteria for Defects shall be strictly observed as per the Contract Agreement.

9.2.3 AEE/AE/DEE shall be immediately reported about closure of road/obstruction due to any of the following reasons

- (a) Over toping/breach
- (b) Land slides
- (c) Earth quakes
- (d) Accident
- (e) Any other reason such as dead animals, trees etc.

9.2.4 In case road is breached or blocked the contractor shall take following action

(a) Immediate report of the road breach/blocked will be made to AEE/AE/DEE. The

following points will be included in the reports:

- (i) Name of the road
- (ii) Location of the breach/blockade
- (iii) Length and nature of the breach/blockade
- (iv) Date and time of occurrence
- (v) Assessment of the assistance in the form of men and material required
- (b) "Road closed" boards and "Diversion" boards shall be fixed on both sides at 60m distance in advance of the hazard
- (c) Labour shall be deputed to guide the traffic to prevent any accident till such time that alternate arrangements are made by the department

9.3 Safety of Workers and Road Users during Maintenance

9.3.1 In the implementation of maintenance operations the contractor shall ensure safety of

workers and road users as outlined in Para 5.1

VIKAS RAJ
PRINCIPAL SECRETARY TO GOVERNMENT (FAC)

//FORWARDED:: BY ORDER//

Nag
SECTION OFFICER